

Billing and payment collection automation

Automates the billing and payment collection process for chiropractic practices from treatment completion through payment posting. Reduces manual administrative work and improves cash flow by streamlining insurance claims and patient payments.

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Get Your Blueprint

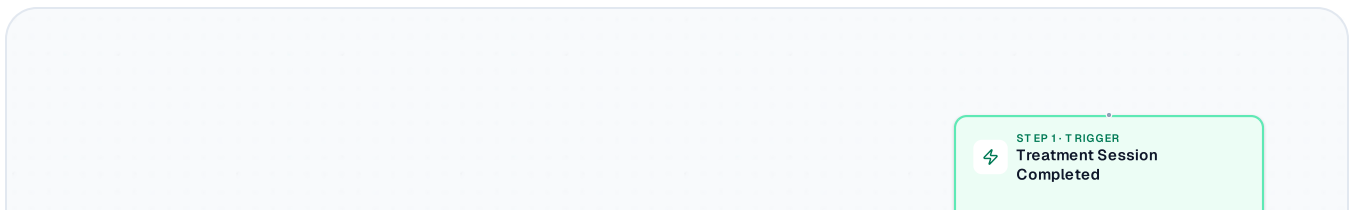


WORKFLOW TRIGGER

Patient treatment session is marked as complete in practice management system.

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





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Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Treatment Session Completed

Patient's chiropractic treatment session is marked complete in the practice management system. Treatment notes and billing codes are automatically

2

 ACTION

Generate Treatment Documentation

Extracts SOAP notes and treatment codes from session data to create standardized billing documentation. Ensures all required fields are populated for insurance submission.

ChiroPad

SOAP Vault

3

 DECISION

Determine Primary Payment Method

Checks patient insurance coverage and treatment type to route billing appropriately. Branches workflow between insurance claim submission or direct patient billing.

ChiroTouch

Eclipse Practice Management

4

 ACTION

Submit Insurance Claims

Automatically generates and submits electronic insurance claims with proper CPT codes and documentation. Tracks claim status and manages resubmissions if needed.

ChiroTouch

Genesis Chiropractic Software

5

 ACTION

Process Patient Billing

AI Business OS

Creates patient statements for copays, deductibles, and non-covered services. Sends automated payment reminders and processes online payment transactions.

ClinicTracker

Eclipse Practice Management

6

 ACTION

Post Payments and Reconcile

Automatically posts insurance payments and patient payments to accounts. Reconciles EOBs and updates patient balances in real-time.

ChiroTouch

Genesis Chiropractic Software

7

 OUTPUT

Generate Financial Reports

Produces daily billing summary reports and accounts receivable aging reports. Updates practice dashboards with key financial metrics and outstanding balances.

ClinicTracker

Eclipse Practice Management



Outputs

- Electronic insurance claims submitted
- Patient payment statements generated



Key Metrics

- Claims processing time
- Collection rate percentage
- Days in accounts receivable



Tools & Integrations

- ChiroTouch
- Eclipse Practice Management
- ChiroPad
- SOAP Vault
- ClinicTracker
- Genesis Chiropractic Software

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