

Insurance verification and claims processing

This workflow automatically verifies patient insurance eligibility and processes chiropractic treatment claims, reducing manual administrative work and accelerating reimbursement cycles.

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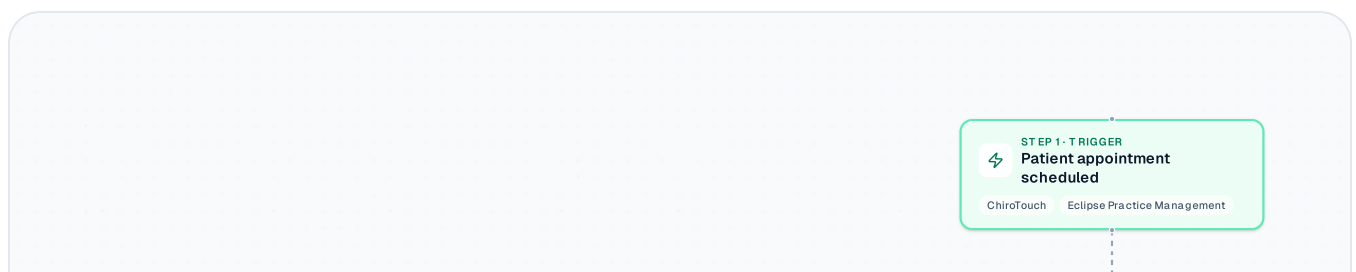


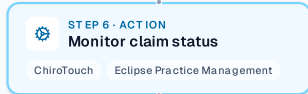
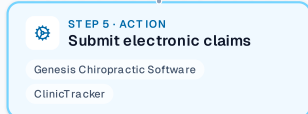
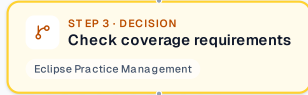
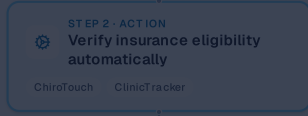
WORKFLOW TRIGGER

New patient appointment is scheduled or existing patient checks in for treatment

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





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Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Patient appointment scheduled

A new patient appointment is booked or an existing patient checks in for their chiropractic treatment session. Patient insurance information is captured in the practice management system.

2

 ACTION

Verify insurance eligibility automatically

System queries insurance databases to verify patient coverage, deductibles, copays, and pre-authorization requirements for chiropractic services. Real-time eligibility data is retrieved and stored.

ChiroTouch

ClinicTracker

3

 DECISION

Check coverage requirements

Workflow branches based on insurance verification results - whether coverage is active, requires pre-authorization, or needs manual review for specific chiropractic treatments.

Eclipse Practice Management

4

 ACTION

Generate treatment documentation

After patient treatment, system automatically pulls SOAP notes, treatment codes, and diagnostic information to prepare claim documentation. Ensures all required chiropractic-specific fields are completed.

ChiroPad

SOAP Vault

5

 ACTION

Submit electronic claims

Validated claims with proper chiropractic CPT codes and documentation are automatically submitted to insurance carriers via electronic clearinghouse. Claim status tracking begins immediately.

Genesis Chiropractic Software

ClinicTracker

6

 ACTION

Monitor claim status

System tracks claim processing status and automatically follows up on pending or denied claims. Sets reminders for resubmission or appeals as needed for chiropractic treatments.

ChiroTouch

Eclipse Practice Management

7

 OUTPUT

Generate reimbursement reports

Produces detailed reports on claim outcomes, payment posting, and outstanding receivables. Provides insights on insurance carrier performance and treatment code reimbursement rates.

Genesis Chiropractic Software



Outputs

- Verified insurance eligibility status

- Submitted electronic claims

AI Business OS



Key Metrics

- Claims processing time
- First-pass claim acceptance rate
- Days in accounts receivable



Tools & Integrations

- ChiroTouch
- Eclipse Practice Management
- ChiroPad
- SOAP Vault
- ClinicTracker
- Genesis Chiropractic Software

AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

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