

# Insurance verification and billing

Automates insurance eligibility verification, pre-authorization requests, and claim submission for cosmetic surgery procedures to reduce administrative burden and ensure accurate billing.

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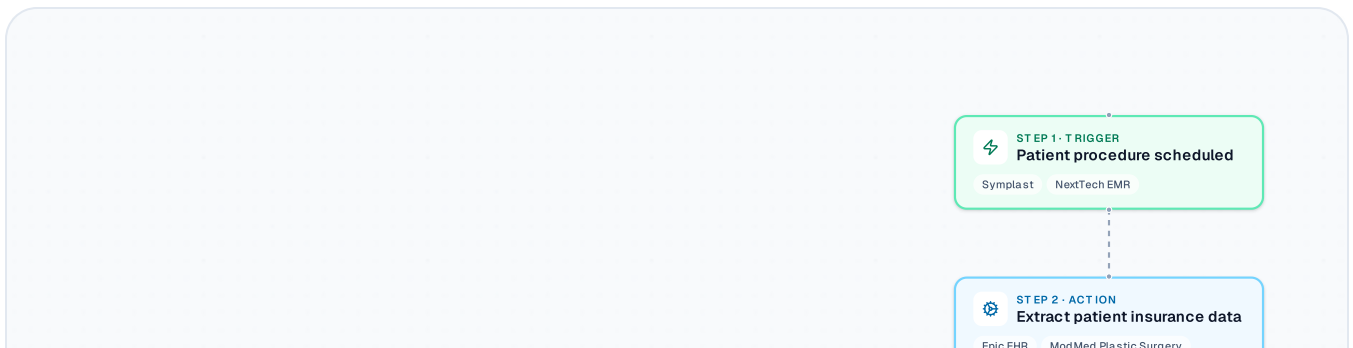


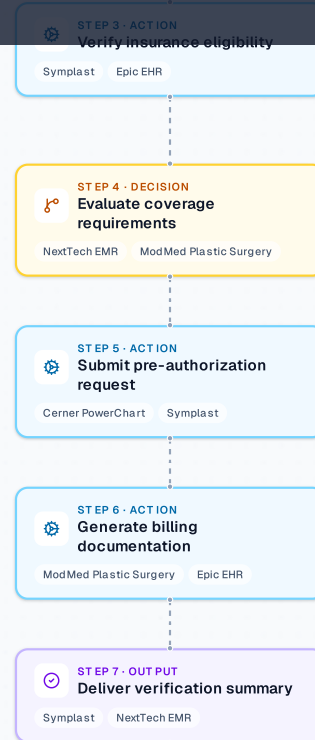
## WORKFLOW TRIGGER

Patient schedules cosmetic surgery consultation or procedure

## Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





## Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

### Patient procedure scheduled

A cosmetic surgery procedure is scheduled in the practice management system, triggering the insurance verification workflow.

Symplast NextTech EMR

2

### Extract patient insurance data

Retrieves patient insurance information, policy details, and procedure codes from the electronic health record system.

Epic EHR

ModMed Plastic Surgery

3

 ACTION

### Verify insurance eligibility

Automatically checks insurance coverage, benefits, deductibles, and co-pays through real-time eligibility verification services.

Symplast

Epic EHR

4

 DECISION

### Evaluate coverage requirements

Determines if the procedure requires pre-authorization or if it's considered cosmetic versus reconstructive based on insurance policy rules.

NextTech EMR

ModMed Plastic Surgery

5

 ACTION

### Submit pre-authorization request

Automatically generates and submits prior authorization requests with medical documentation for procedures requiring approval.

Cerner PowerChart

Symplast

 ACTION

## 6 **Generate billing documentation**

### AI Business OS

Creates accurate billing codes, claim forms, and supporting documentation based on procedure details and insurance requirements.

ModMed Plastic Surgery

Epic EHR

7

🕒 OUT PUT

### **Deliver verification summary**

Provides comprehensive insurance verification report with coverage details, authorization status, and patient financial responsibility to billing team.

Symplast

NextTech EMR



### **Outputs**

- Insurance eligibility verification report
- Pre-authorization approval status
- Patient financial responsibility estimate
- Billing documentation package



### **Key Metrics**

## AI Business OS

- Insurance verification completion time
- PIC authorization approval rate
- Claims processing accuracy percentage



### Tools & Integrations

- Symplast
- NextTech EMR
- Epic EHR
- ModMed Plastic Surgery
- Cerner PowerChart

Actionable AI implementation strategies for  
**AI Business OS** ready to transform their  
operations.

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