

Delivery confirmation processing

Automates delivery confirmation processing by capturing proof of delivery, updating tracking systems, and notifying customers while handling exceptions for failed deliveries.

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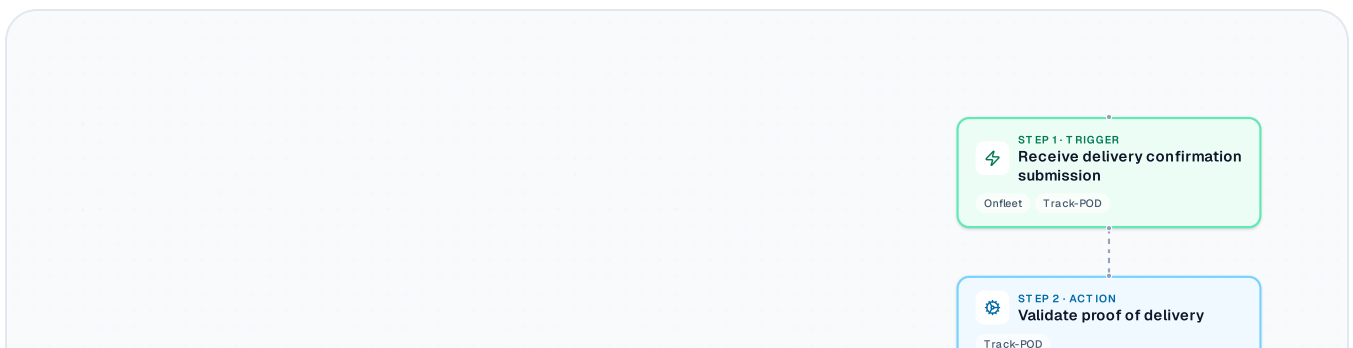


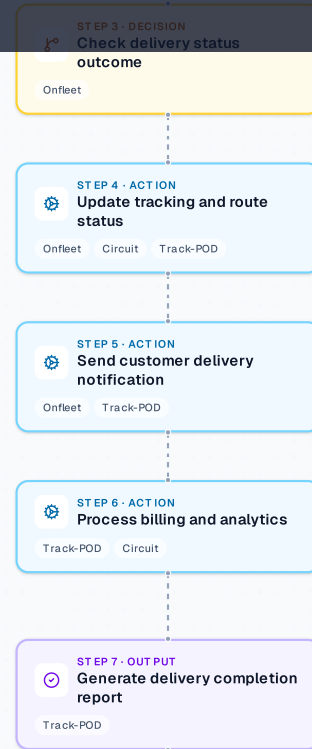
WORKFLOW TRIGGER

Driver submits delivery confirmation with photo proof and recipient signature

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

Receive delivery confirmation submission

Driver submits delivery confirmation through mobile app with photo proof, recipient signature, and delivery notes. System captures GPS coordinates and timestamp automatically.

Onfleet

Track-POD

2

 ACTION

Validate proof of delivery

System validates required delivery proof elements including signature quality, photo clarity, and GPS accuracy. Checks for completeness of delivery documentation.

Track-POD

3

 DECISION

Check delivery status outcome

Determines if delivery was successful, failed, or requires special handling based on driver submission and validation results.

Onfleet

4

 ACTION

Update tracking and route status

Updates package tracking status in system and marks delivery complete in route management. Adjusts driver's remaining route if applicable.

Onfleet

Circuit

Track-POD

5

Send customer delivery notification

Automatically sends SMS or email notification to customer with delivery confirmation, photo proof, and estimated delivery time. Includes tracking link for delivery details.

Onfleet

Track-POD

6

 ACTION

Process billing and analytics

Updates billing system with completed delivery and logs performance metrics. Captures delivery time data for route optimization analysis.

Track-POD

Circuit

7

 OUTPUT

Generate delivery completion report

Creates final delivery report with all proof documentation and updates customer portal with delivery details.

Track-POD



Outputs

AI Business OS

- Updated package tracking status
- Customer delivery notification sent
- Proof of delivery documentation archived
- Billing record updated
- Route performance data captured



Key Metrics

- Delivery confirmation processing time
- Failed delivery rate
- Customer notification delivery rate



Tools & Integrations

- Onfleet
- Track-POD
- Circuit

AI Business OS

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