

Garment tracking and status updates

Automatically tracks garment processing status from intake to completion and sends real-time updates to customers via SMS/email. Provides complete visibility into cleaning progress and improves customer satisfaction with proactive communications.

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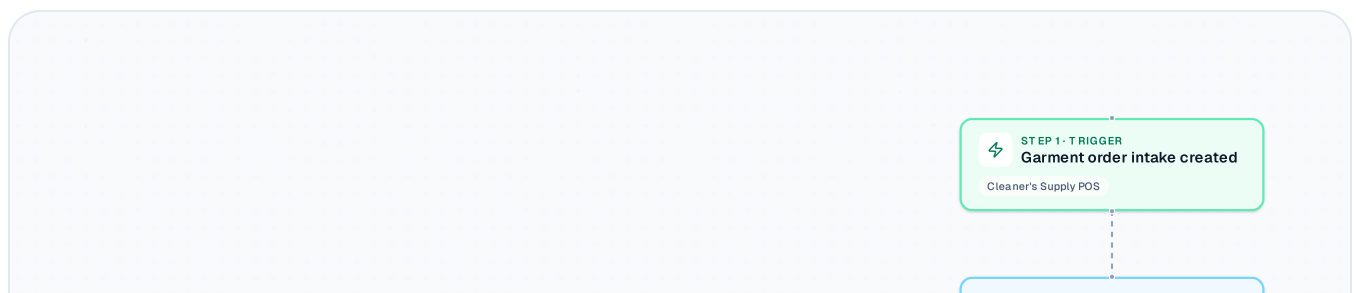


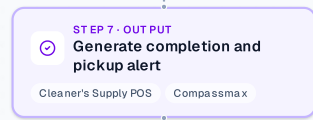
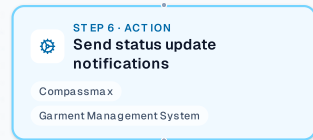
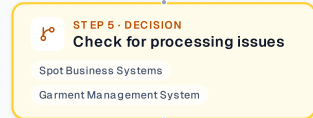
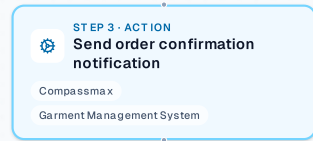
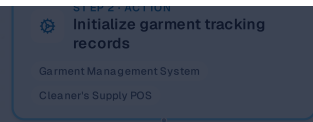
WORKFLOW TRIGGER

Customer drops off garments and order is created in the POS system

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Garment order intake created

Customer order is logged in the POS system with garment details, services requested, and customer contact information. Initial barcode tags are generated for each garment.

2

 ACTION

Initialize garment tracking records

Creates individual tracking records in the garment management system for each item with timestamps and processing status. Links barcode tags to customer order and sets initial status to 'Received'.

Garment Management System

Cleaner's Supply POS

3

 ACTION

Send order confirmation notification

Automatically sends SMS or email confirmation to customer with order details, expected completion date, and tracking information. Customer receives their unique order tracking number.

Compassmax

Garment Management System

4

 ACTION

Monitor processing stage updates

Tracks garment movement through cleaning stages (inspection, pre-treatment, cleaning, pressing, quality check) via barcode scans. Updates timestamps and current location in real-time.

Garment Management System

Spot Business Systems

5

 DECISION

Check for processing issues

Evaluates if any garments require special attention, have stains that need additional treatment, or encounter processing delays. Routes to appropriate handling path based on status.

Spot Business Systems

Garment Management System

6

 ACTION

Send status update notifications

Automatically notifies customers of significant milestones like 'In Progress', 'Ready for Pickup', or 'Delivery Scheduled'. Includes any special notes about garment care or issues found.

Compassmax

Garment Management System

7

 OUTPUT

Generate completion and pickup alert

Sends final notification when all garments are cleaned, pressed, and ready for customer pickup or delivery. Includes total charges and payment options.

Cleaner's Supply POS

Compassmax



Outputs

- Real-time garment status updates

- Automated customer notifications

AI Business OS



Key Metrics

- Average processing time per garment
- Customer notification response rate
- Order completion accuracy



Tools & Integrations

- Cleaner's Supply POS
- Garment Management System
- Compassmax
- Spot Business Systems

AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

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