

# Order intake and tagging

Automates customer order intake by digitally capturing garment details, applying smart tags with tracking codes, and routing orders for processing. Eliminates manual paperwork and ensures accurate garment tracking from drop-off to pickup.

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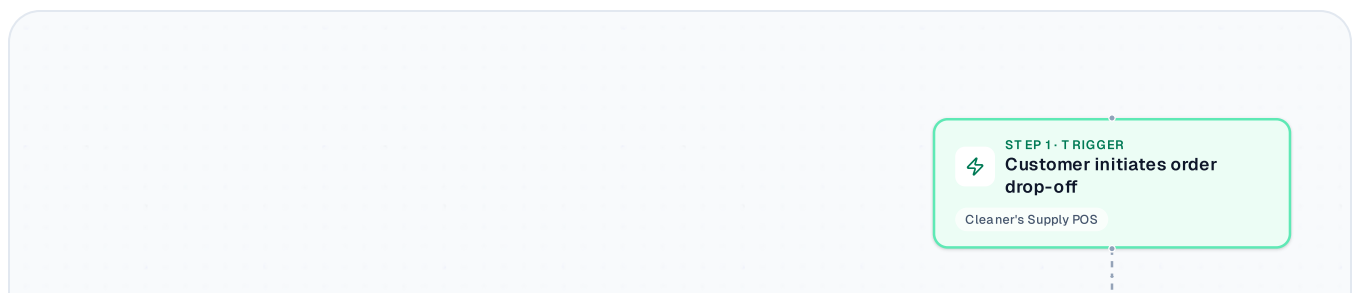


## WORKFLOW TRIGGER

Customer drops off garments at store counter or schedules pickup via mobile app

## Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





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## Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

## Customer initiates order drop-off

Customer brings garments to store or requests pickup through mobile app or phone call. Order creation begins in the point-of-sale system.

Cleaner's Supply POS

2

 ACTION

## Capture garment details digitally

Staff scans or manually enters each garment type, fabric, color, and special care instructions. Photos are taken for damage documentation.

Cleaner's Supply POS

Garment Management System

3

 DECISION

## Assess special handling requirements

System evaluates if garments need special treatments like stain removal, alterations, or delicate fabric care. Routes to appropriate processing queue.

Garment Management System

Spot Business Systems

4

 ACTION

## Generate and apply tracking tags

System creates unique barcode tags for each garment with customer info and care instructions. Tags are printed and physically attached to garments.

Garment Management System

Cleaner's Supply POS

5

### Update inventory and schedule

Garments are logged into production schedule based on service type and promised completion date. Customer receives confirmation with pickup details.

Compassmax

Garment Management System

6

OUT PUT

### Finalize order and customer notification

Customer receives receipt with order number and estimated pickup time. Garments enter production workflow with full digital tracking enabled.

Cleaner's Supply POS

Compassmax



### Outputs

- Tagged garments ready for processing
- Digital order record with tracking number
- Customer receipt with pickup details



## Key Metrics

### AI Business OS

- Order processing time per garment
- Tagging accuracy rate
- Customer wait time at counter



### Tools & Integrations

- Cleaner's Supply POS
- Garment Management System
- Spot Business Systems
- Compassmax

Actionable AI implementation strategies for  
**AI Business OS** ready to transform their  
operations.

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