

# Quality control and damage reporting

Automatically inspects cleaned garments for quality and damage, documents findings with photos, and generates customer communications and reports. Ensures consistent quality control standards while maintaining detailed records for liability protection.

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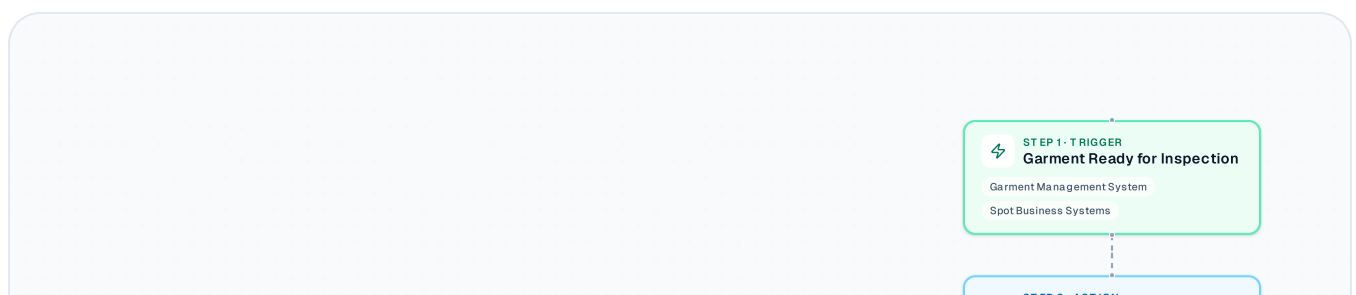


## WORKFLOW TRIGGER

Garment completes cleaning process and enters quality inspection station

## Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





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## Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

### Garment Ready for Inspection

Cleaned garment is scanned into quality control station and inspection process begins. System retrieves garment details and original condition notes.

2

 ACTION

### Automated Visual Inspection Scan

AI-powered cameras capture high-resolution images of garment from multiple angles to detect stains, tears, or cleaning issues. System compares against pre-cleaning photos.

Garment Management System

3

 DECISION

### Evaluate Quality Standards

System analyzes inspection results against quality benchmarks and determines if garment meets standards. Decision branches based on detected issues or damages.

Garment Management System

4

 ACTION

### Document Damage or Issues

For failed inspections, system automatically logs damage details, captures timestamped photos, and creates incident report. Associates findings with customer and garment records.

Garment Management System

Spot Business Systems

5

 ACTION

### Generate Customer Communication

System automatically creates appropriate customer notification based on inspection results. Sends quality confirmation or damage disclosure with photos and next steps.

Spot Business Systems

Compassmax

6

 ACTION

## Update Inventory and Billing

Updates garment status in inventory system and adjusts billing if applicable. Applies discounts or holds charges for damaged items per company policy.

Spot Business Systems

QuickBooks for dry cleaners

7

 OUTPUT

## Quality Control Report Generated

Comprehensive quality report is generated with inspection photos, damage documentation, and customer communication records. Report is stored for liability protection and trend analysis.

Garment Management System

QuickBooks for dry cleaners



## Outputs

- Quality inspection report with photos

## AI Business OS

- Customer damage notification or quality confirmation
- Updated garment inventory status
- Billing adjustments for damaged items



### Key Metrics

- Quality pass rate percentage
- Average inspection time per garment
- Damage claim frequency
- Customer satisfaction scores



### Tools & Integrations

- Garment Management System
- Spot Business Systems
- Compassmax
- QuickBooks for dry cleaners

## AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

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