

Customer payment processing automation

Automates payment processing across laundromat locations by detecting payment events, validating transactions, and updating machine status. Reduces payment failures and ensures seamless customer experience while maintaining accurate revenue tracking.

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WORKFLOW TRIGGER



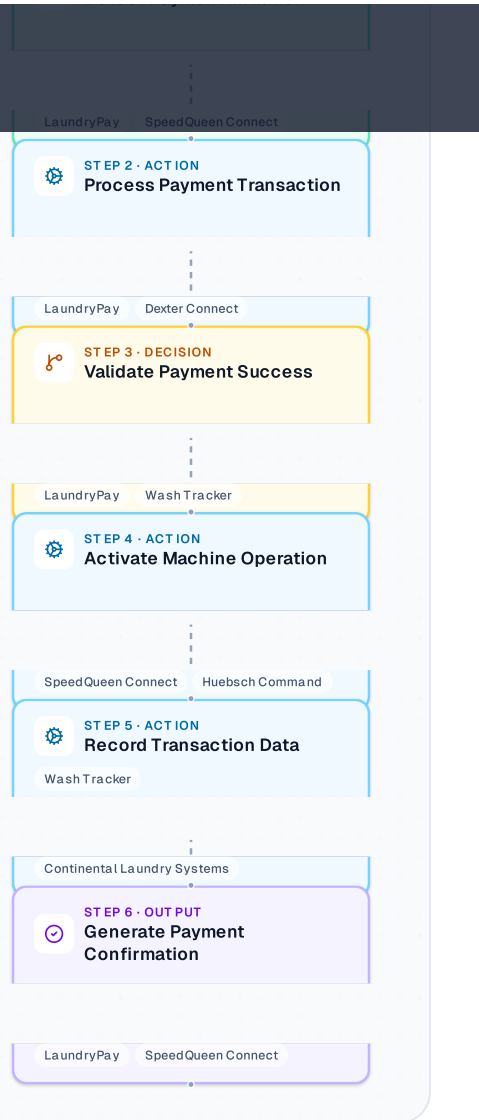
Customer initiates payment at washing machine or dryer using card, mobile app, or cash card

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.



STEP 1 · TRIGGER
Detect Payment Initiation



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Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Detect Payment Initiation

Payment sensor on laundry equipment detects customer payment attempt. System captures payment method, amount, machine ID, and location data.

LaundryPay SpeedQueen Connect

2

 ACTION

Process Payment Transaction

Payment gateway processes the transaction through secure channels. System validates payment method and charges appropriate amount for selected cycle.

LaundryPay Dexter Connect

3


 DECISION

Validate Payment Success

System checks if payment was successfully processed and authorized. Routes to appropriate next step based on transaction status.

LaundryPay Wash Tracker

4

 ACTION

Activate Machine Operation

Upon successful payment, system unlocks machine and initiates selected wash or dry cycle. Machine status updates to 'in use' across monitoring systems.

SpeedQueen Connect Huebsch Command

5

 ACTION

Record Transaction Data

Payment details, machine usage, and revenue data are logged in central database. Multi-location reporting systems receive real-time transaction updates.

Wash Tracker

Continental Laundry Systems

6

OUT PUT

Generate Payment Confirmation

Customer receives payment confirmation via app notification or receipt printout. Management dashboard updates with real-time revenue and machine utilization metrics.

LaundryPay

SpeedQueen Connect



Outputs

- Customer payment receipt and cycle confirmation
- Updated machine status and availability
- Real-time revenue tracking across all locations



Key Metrics

- Payment success rate

- Transaction processing time

AI Business OS



Tools & Integrations

- LaundryPay
- SpeedQueen Connect
- Dexter Connect
- Wash Tracker
- Huebsch Command
- Continental Laundry Systems

Actionable AI implementation strategies for
AI Business OS ready to transform their
operations.

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