

Crisis intervention protocol automation

This workflow automatically detects crisis indicators from patient communications and immediately escalates to appropriate intervention protocols while ensuring proper documentation and follow-up care coordination.

Download PDF

Get Your Blueprint

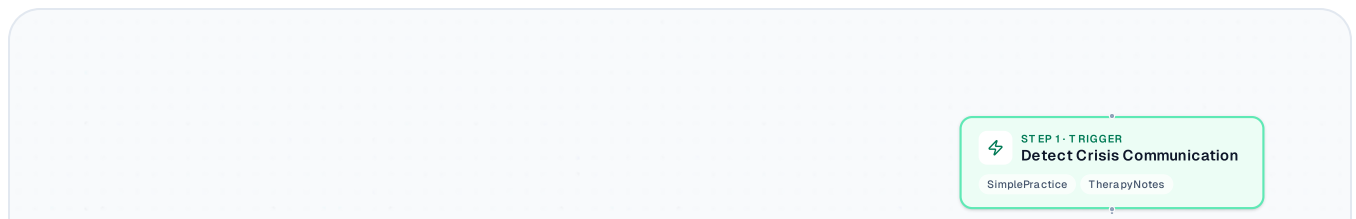
WORKFLOW TRIGGER



Patient submits crisis-related keywords or phrases through patient portal, messaging system, or intake forms

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





+
-
☰

Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Detect Crisis Communication

AI monitoring system identifies crisis keywords, phrases, or risk assessment scores from patient communications across all channels.

Keywords include suicide ideation, self-harm, violence, or substance abuse emergencies.

SimplePractice

TherapyNotes

2

 ACTION

Alert On-Call Clinician

System immediately sends priority notifications to on-call therapists and clinical supervisors via multiple channels including SMS, email, and app notifications. Includes patient details and crisis context.

SimplePractice

TheraNest

3

 DECISION

Assess Crisis Severity Level

Clinician reviews automated risk assessment scoring and determines if immediate emergency services are needed or if crisis counseling session should be scheduled. System branches based on severity determination.

TherapyNotes

SimplePractice

4

 ACTION

Initiate Emergency Response Protocol

For high-severity cases, system automatically contacts emergency services and family emergency contacts while documenting all actions taken. For moderate cases, schedules urgent same-day or next-day appointments.

SimplePractice

Doxy.me

5

Create Crisis Documentation

System automatically generates crisis intervention notes with timestamps, actions taken, and assessment details in HIPAA-compliant clinical documentation. Updates patient treatment plan with crisis history.

TherapyNotes

SimplePractice

6

ACTION

Schedule Follow-up Care

Automatically schedules follow-up appointments within 24-48 hours and sends safety plan resources to patient. Alerts primary therapist if different from crisis responder.

SimplePractice

TheraNest

7

OUTPUT

Generate Crisis Response Report

System produces comprehensive crisis intervention summary for clinical review and quality assurance. Includes response times, actions taken, and follow-up care coordination details.

TherapyNotes

SimplePractice



Outputs

- Crisis intervention documentation
- Emergency contact notifications
- Follow-up appointment schedules
- Quality assurance reports



Key Metrics

- Crisis response time
- Follow-up appointment completion rate
- Crisis intervention success rate



Tools & Integrations

- SimplePractice
- TherapyNotes
- TheraNest
- Doxy.me

AI Business OS

AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

COMPANY

[About](#)

[Industries](#)

CONNECT

[MVP.dev](#)

[LinkedIn](#)

RESOURCES

[Articles](#)

