

# Invoice generation and payment processing

Automatically generates invoices for completed pest control services and processes customer payments while handling failed transactions and compliance documentation.

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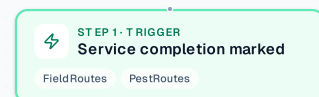


## WORKFLOW TRIGGER

Service technician marks job as completed in field management system

## Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.



STEP 2 - ACTION  
Generate detailed service invoice  
PestPac ServSuite

STEP 3 - DECISION  
Check payment method preference  
PestRoutes WorkWave

STEP 4 - ACTION  
Process automatic payment transaction  
ServSuite Briostack

STEP 5 - ACTION  
Handle payment failures  
WorkWave PestPac

STEP 6 - ACTION  
Update financial records  
ServSuite Briostack

STEP 7 - OUTPUT  
Deliver payment confirmation  
FieldRoutes PestRoutes



# Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

## Service completion marked

Field technician completes service work order and updates job status to 'completed' in the field management system. System captures service details, materials used, and treatment documentation.

2

 ACTION

### Generate detailed service invoice

System automatically creates invoice based on service type, materials used, labor hours, and contract pricing. Invoice includes treatment details and regulatory compliance information.

PestPac

ServSuite

3

 DECISION

### Check payment method preference

System evaluates customer's preferred payment method from their profile. Routes to automatic payment processing for stored cards or manual invoice delivery for other methods.

PestRoutes

WorkWave

4

 ACTION

### Process automatic payment transaction

For customers with stored payment methods, system automatically charges the card or initiates ACH transfer. Generates payment confirmation and receipt documentation.

ServSuite

Briostack

5

 ACTION

### Handle payment failures

For declined transactions, system automatically sends payment failure notification to customer with alternative payment options. Creates follow-up task for accounts receivable team.

WorkWave

PestPac

6

 ACTION

## Update financial records

System posts successful payments to customer accounts, updates accounts receivable balances, and syncs financial data with accounting systems. Records payment method and transaction details.

ServSuite

Briostack

7

 OUTPUT

## Deliver payment confirmation

Customer receives email or SMS confirmation with paid invoice, service summary, and next scheduled appointment details. Payment receipt includes regulatory compliance documentation.

FieldRoutes

PestRoutes



## Outputs

- Processed payment transaction

## AI Business OS

- Updated customer account balance
- Payment confirmation receipt
- Financial records synchronization



### Key Metrics

- Payment processing success rate
- Days sales outstanding (DSO)
- Average payment processing time



### Tools & Integrations

- FieldRoutes
- PestRoutes
- PestPac
- ServSuite
- WorkWave
- Briostack

## AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

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