

Boarding reservation management

Automates the entire boarding reservation process from initial request through confirmation, optimizing kennel capacity and ensuring all pet care requirements are properly documented and scheduled.

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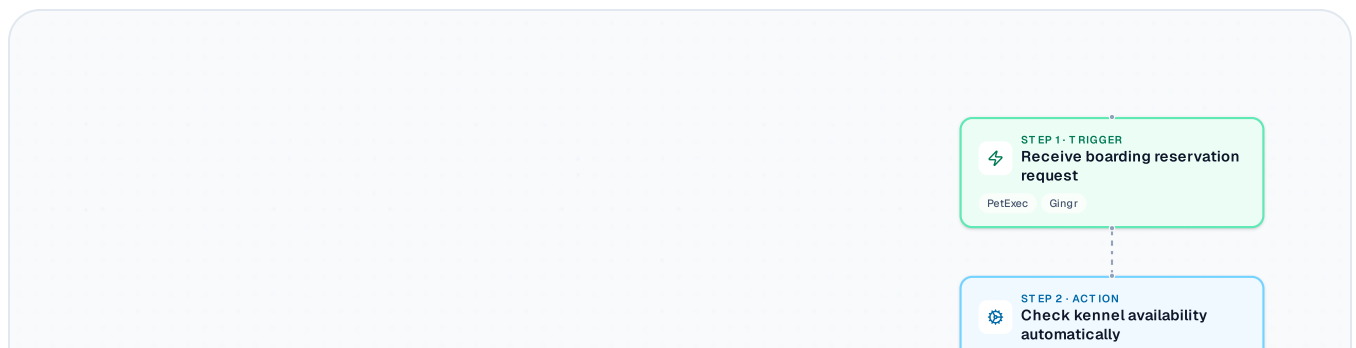


WORKFLOW TRIGGER

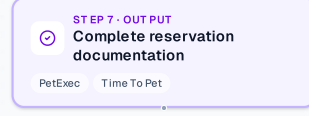
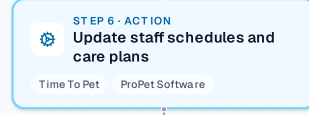
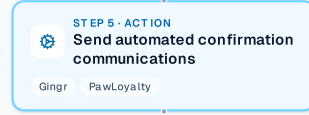
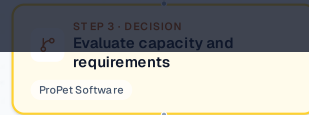
Customer submits boarding reservation request through online portal or phone

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.



PetExec ProPet Software



Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

Receive boarding reservation request

Customer submits boarding dates, pet information, and special care requirements through the booking system. Initial reservation data is captured and validated.

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2

 ACTION

Check kennel availability automatically

System queries available kennel capacity for requested dates based on pet size, breed restrictions, and special accommodation needs. Real-time availability is calculated against existing bookings.

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ProPet Software

3

 DECISION

Evaluate capacity and requirements

System determines if kennel space is available and if facility can meet special care needs (medication, dietary restrictions, exercise requirements). Routes to appropriate next step based on availability.

ProPet Software

4

 ACTION

Generate quote and hold reservation

Creates detailed pricing quote including boarding fees, add-on services, and places temporary hold on kennel space. Sends quote to customer with 24-hour response deadline.

5

ACTION

Send automated confirmation communications

Delivers reservation confirmation with boarding details, pre-arrival checklist, vaccination requirements, and drop-off instructions. Schedules reminder notifications for customer.

Gingr

PawLoyalty

6

ACTION

Update staff schedules and care plans

Automatically assigns kennel space, updates staff work schedules based on care requirements, and creates individualized care plans for each boarded pet. Integrates with facility management systems.

Time To Pet

ProPet Software

7

OUT PUT

Complete reservation documentation

Finalizes all booking records, generates kennel assignments, and creates comprehensive care documentation for staff reference during the boarding period.

PetExec

Time To Pet



Outputs

- Confirmed boarding reservation with assigned kennel
- Automated customer communication sequence
- Staff schedules updated with care assignments
- Detailed pet care plan documentation



Key Metrics

- Kennel occupancy rate
- Reservation conversion rate
- Customer response time to quotes
- Staff scheduling efficiency



Tools & Integrations

- PetExec
- Gingr
- ProPet Software
- 123Pet Software
- Time To Pet
- PawLoyalty

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