

# Pet check-in and check-out processing

Automates the pet check-in and check-out process by verifying appointments, capturing pet health status, managing facility assignments, and processing payments. This reduces manual paperwork and ensures accurate record-keeping while improving customer experience.

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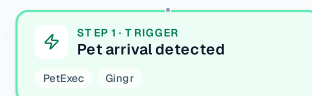


## WORKFLOW TRIGGER

Pet owner arrives at facility with pet for boarding or grooming appointment

## Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





## Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

### Pet arrival detected

Pet owner checks in at front desk or through mobile app, triggering the automated processing workflow. System identifies the pet and scheduled

2

 ACTION

### Verify appointment details

System pulls up the pet's reservation, confirms scheduled services, special instructions, and validates vaccination records. Updates arrival time in the booking system.

PetExec

ProPet Software

3

 ACTION

### Capture health assessment

Staff documents pet's current health status, behavior notes, and any visible conditions using digital forms. Photos are taken and attached to the pet's record.

123Pet Software

PetExec

4

 DECISION

### Determine service type

Workflow branches based on whether the pet is checking in for boarding, grooming, or day care services. Different processes are triggered for each service type.

Gingr

ProPet Software

5

 ACTION

### Assign facility resources

System automatically assigns kennel, grooming station, or play area based on pet size, service type, and availability. Staff receives notification with location details.

Time To Pet

PetExec

6

 ACTION

## Process checkout payment

When services are complete, system calculates final charges including any add-ons, processes payment, and generates receipt. Loyalty points are automatically updated.

PawLoyalty

Gingr

7

 OUTPUT

## Generate completion summary

System creates service report with before/after photos, health notes, and service details. Sends automated follow-up message to owner with pickup confirmation.

PetExec

123Pet Software



## Outputs

- Digital service report with photos

- Payment receipt and loyalty points update

## AI Business OS



### Key Metrics

- Average check-in processing time
- Payment processing accuracy rate
- Customer satisfaction score



### Tools & Integrations

- PetExec
- Gingr
- ProPet Software
- 123Pet Software
- Time To Pet
- PawLoyalty

## AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

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