

Appointment scheduling and reminder system

Automates appointment scheduling, insurance verification, and patient reminder communications to reduce no-shows and optimize therapist schedules.

Streamlines the entire pre-visit workflow from initial booking through appointment confirmation.

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Get Your Blueprint

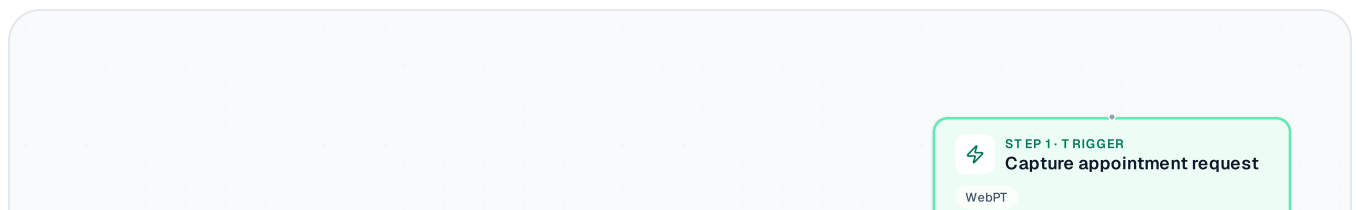


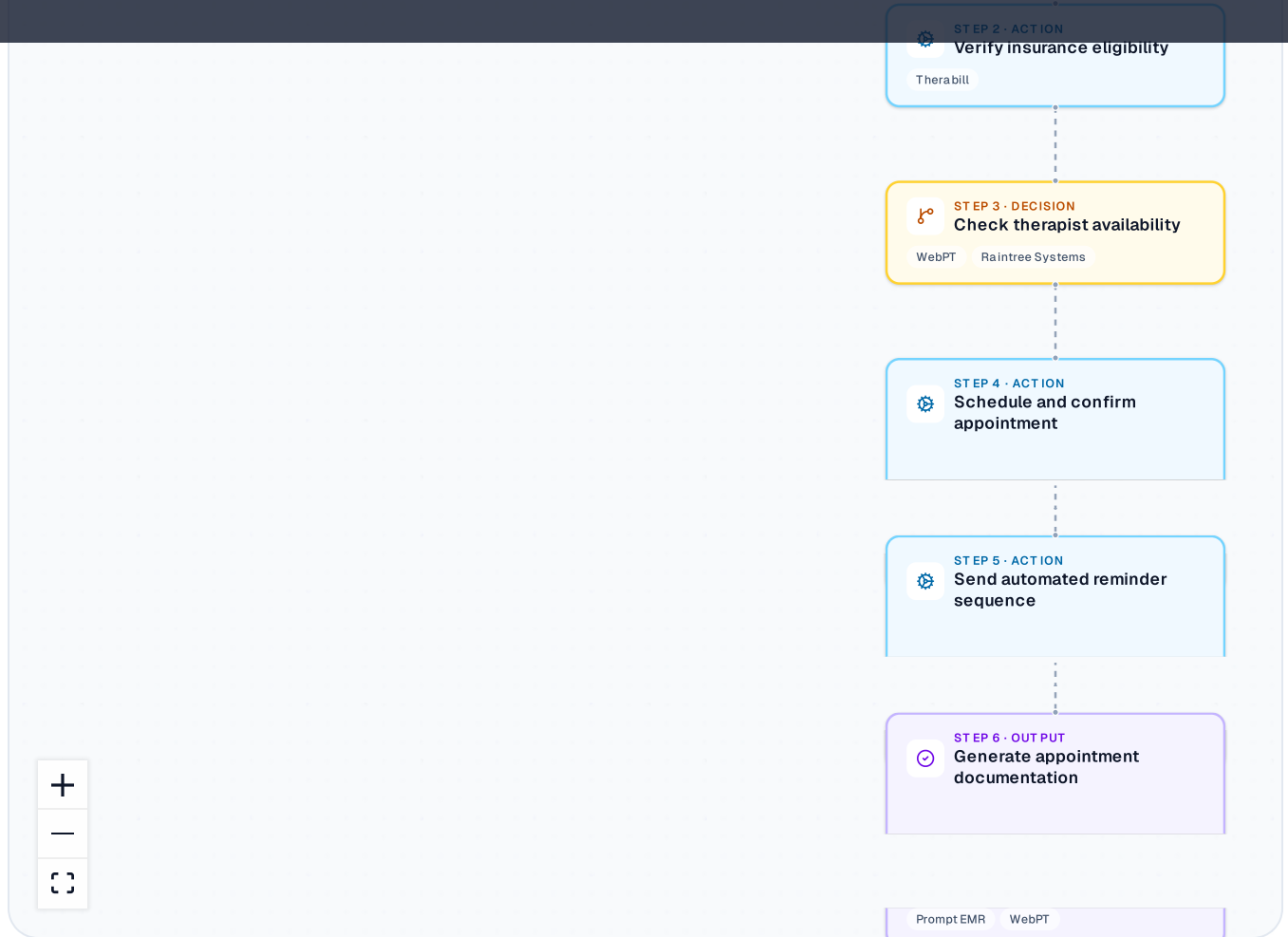
WORKFLOW TRIGGER

Patient requests appointment through online portal or phone call

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Capture appointment request

Patient submits appointment request with preferred dates, times, and therapy type through WebPT patient portal or staff enters phone request.

2

 ACTION

Verify insurance eligibility

Automatically checks patient's insurance coverage, copay amounts, and authorization requirements through Therabill integration. Validates benefits and prior authorization status for requested therapy services.

Therabill

3

 DECISION

Check therapist availability

Evaluates therapist schedules and specializations against patient needs and preferences. Routes to appropriate specialist based on condition type and insurance network participation.

WebPT

Raintree Systems

4

 ACTION

Schedule and confirm appointment

Books appointment slot with matching therapist and sends initial confirmation to patient via SMS and email. Updates therapist calendar and blocks time slot in scheduling system.

WebPT

BreezyNotes

5

 ACTION

Send automated reminder sequence

Triggers scheduled reminders at 48 hours, 24 hours, and 2 hours before appointment with preparation instructions and intake forms. Includes parking information and what to bring to first visit.

WebPT

BreezyNotes

6

🕒 OUTPUT

Generate appointment documentation

Creates comprehensive appointment record with patient information, insurance verification results, and therapist assignment. Prepares intake documentation and treatment planning templates for upcoming session.

Prompt EMR

WebPT



Outputs

- Confirmed appointment with verified insurance
- Automated reminder sequence activated
- Pre-visit documentation package prepared



Key Metrics

- Appointment no-show rate

- Insurance verification accuracy

AI Business OS



Tools & Integrations

- WebPT
- Therabill
- Raintree Systems
- BreezyNotes
- Prompt EMR

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