

Insurance verification and prior authorization

This workflow automates insurance verification and prior authorization for physical therapy patients, reducing administrative burden and accelerating treatment approval. It streamlines the entire process from patient intake to authorization confirmation, ensuring faster patient care delivery.

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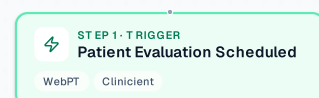


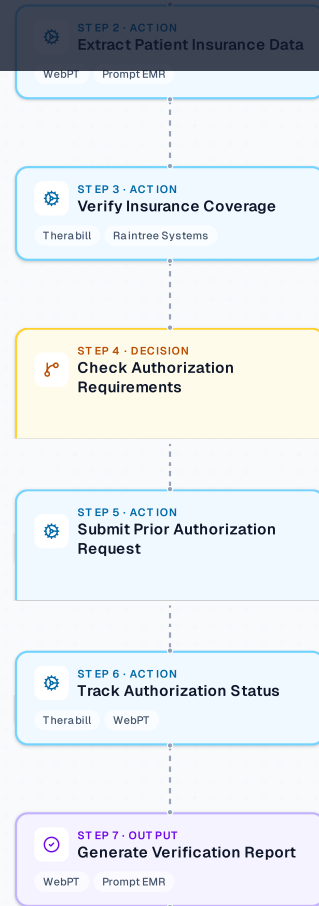
WORKFLOW TRIGGER

New patient scheduled for physical therapy evaluation

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Patient Evaluation Scheduled

A new physical therapy patient is scheduled in the practice management system. This triggers the insurance verification and prior authorization

2

 ACTION

Extract Patient Insurance Data

System automatically pulls patient insurance information, policy numbers, and demographic data from the EMR. Insurance card images and contact details are compiled for verification.

WebPT

Prompt EMR

3

 ACTION

Verify Insurance Coverage

Automated eligibility check is performed against insurance provider databases to confirm active coverage and PT benefits. Real-time verification results are obtained including copay and deductible information.

Therabill

Raintree Systems

4

 DECISION

Check Authorization Requirements

System determines if prior authorization is required based on insurance type, diagnosis codes, and treatment plans. Decision branches workflow to either proceed with scheduling or initiate authorization request.

Therabill

Clinicient

5

 ACTION

Submit Prior Authorization Request

AI Business OS

Automated prior authorization forms are generated with diagnosis codes, treatment plans, and physician orders. Electronic submission is made to insurance provider with all required documentation.

BreezyNotes

Raintree Systems

6

 ACTION

Track Authorization Status

System monitors authorization request status and sends automated follow-ups if needed. Updates patient record with approval numbers, visit limits, and coverage details.

Therabill

WebPT

7

 OUT PUT

Generate Verification Report

Complete insurance verification and authorization summary is created for the clinical team. Report includes coverage details, approved visit counts, and any coverage limitations or requirements.

WebPT

Prompt EMR



Outputs

AI Business OS

- Insurance verification status report
- Prior authorization approval numbers
- Patient coverage summary with copay amounts



Key Metrics

- Average verification processing time
- Prior authorization approval rate
- Insurance denial rate



Tools & Integrations

- WebPT
- Clinicient
- Prompt EMR
- Therabill
- Raintree Systems
- BreezyNotes

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