

Online ordering and delivery coordination

Automates the complete online order fulfillment process from customer placement through delivery coordination, optimizing kitchen workflows and ensuring accurate, timely delivery while maintaining real-time inventory tracking.

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Get Your Blueprint

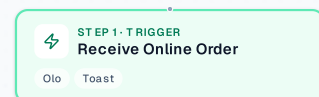


WORKFLOW TRIGGER

Customer places an online order through the restaurant's digital ordering platform

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.



STEP 2 · ACTION
Verify Inventory Availability
MarketMan Toast

STEP 3 · DECISION
Route Order Based on Availability
Toast Olo

STEP 4 · ACTION
Schedule Kitchen Production
Toast 7shifts

STEP 5 · ACTION
Coordinate Delivery Assignment
Olo Lightspeed Restaurant

STEP 6 · ACTION
Track Order Status
Olo Toast

STEP 7 · OUTPUT
Deliver Order Confirmation
Toast Olo

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Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Receive Online Order

Customer submits order through restaurant's online ordering system with selected items, delivery address, and payment information. Order data is captured and validated for processing.

2

 ACTION

Verify Inventory Availability

System checks real-time inventory levels for all ordered items and updates stock counts. Automatically flags any unavailable items for customer notification.

MarketMan

Toast

3

 DECISION

Route Order Based on Availability

Determines if order can be fulfilled completely or requires modification. Routes complete orders to kitchen prep while partial orders trigger customer communication for substitutions.

Toast

Olo

4

 ACTION

Schedule Kitchen Production

Integrates order into kitchen display system with optimal timing based on delivery window and current queue. Assigns prep tasks to available staff members.

Toast

7shifts

5

 ACTION

Coordinate Delivery Assignment

AI Business OS

Calculates delivery time and assigns order to delivery driver or third-party service based on location and availability. Sends pickup notification when order is ready.

Olo

Lightspeed Restaurant

6

 ACTION

Track Order Status

Monitors order progress through preparation, packaging, and delivery phases. Sends automated status updates to customer via SMS or app notifications.

Olo

Toast

7

 OUTPUT

Deliver Order Confirmation

Confirms successful delivery completion and triggers customer feedback request. Updates sales data and inventory records for reporting and future ordering predictions.

Toast

Olo



Outputs

- Completed order delivered to customer

AI Business OS

- Updated inventory levels
- Kitchen production schedule

- Delivery tracking information
- Customer satisfaction feedback



Key Metrics

- Order fulfillment time
- Delivery accuracy rate
- Customer satisfaction score



Tools & Integrations

- Olo
- Toast
- MarketMan
- 7shifts
- Lightspeed Restaurant

AI Business OS

AI Business OS

Actionable AI implementation strategies for business leaders ready to transform their operations.

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