

# Patient medical records management

Automatically creates, updates, and manages patient medical records throughout a veterinary visit, ensuring accurate documentation and seamless information flow between staff members.

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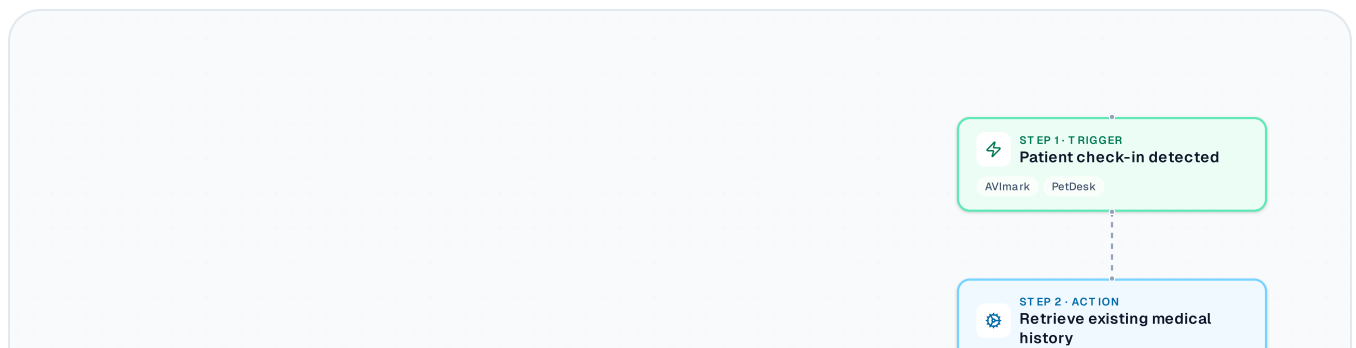


## WORKFLOW TRIGGER

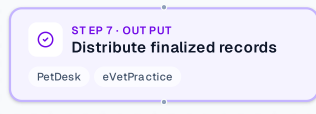
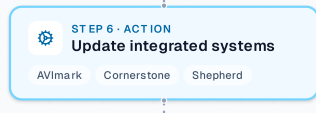
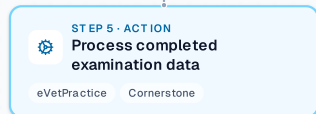
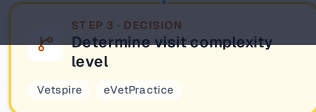
Pet patient is checked in for appointment at front desk

## Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.



AVImark eVetPractice



## Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

## Patient check-in detected

System detects when a pet patient is checked in for their scheduled appointment. Patient information and appointment details are automatically retrieved from the practice management system.

AVImark

PetDesk

2

 ACTION

## Retrieve existing medical history

System pulls complete medical history, previous visit notes, current medications, and vaccination records. Pre-populates examination template with relevant baseline information.

AVImark

eVetPractice

3

 DECISION

## Determine visit complexity level

System analyzes appointment type, presenting symptoms, and patient history to classify as routine wellness, urgent care, or complex medical case. Routes to appropriate documentation template and care protocols.

Vetspire

eVetPractice

4

 ACTION

## Generate examination template

Creates customized examination form based on visit type with pre-filled patient data, relevant assessment sections, and diagnostic checklists. Sends template to veterinarian's device for completion.

5

ACTION

### Process completed examination data

Captures veterinarian's examination findings, diagnosis codes, treatment plans, and prescription orders. Validates required fields and formats data according to medical record standards.

eVetPractice

Cornerstone

6

ACTION

### Update integrated systems

Automatically updates patient record across all clinic systems, schedules follow-up appointments if needed, and generates prescription orders. Syncs billing codes and treatment information for invoice processing.

AVImark

Cornerstone

Shepherd

7

OUT PUT

### Distribute finalized records

Sends completed medical summary to pet owner via client portal, updates referring veterinarian if applicable, and archives records in compliance database. Generates any required follow-up care reminders.

PetDesk

eVetPractice



## Outputs

- Complete digital medical record with examination findings and treatment plan
- Automated client communication with visit summary and care instructions
- Updated billing and prescription orders ready for processing



## Key Metrics

- Medical record completion rate
- Documentation accuracy score
- Average time from visit completion to record finalization



## Tools & Integrations

- AVImark
- PetDesk
- eVetPractice
- Vetspire
- Cornerstone
- Shepherd

## AI Business OS

## AI Business OS

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