

Customer billing and invoicing

Automates customer billing and invoicing for waste management services by collecting service data, calculating charges, and generating invoices with payment processing capabilities.

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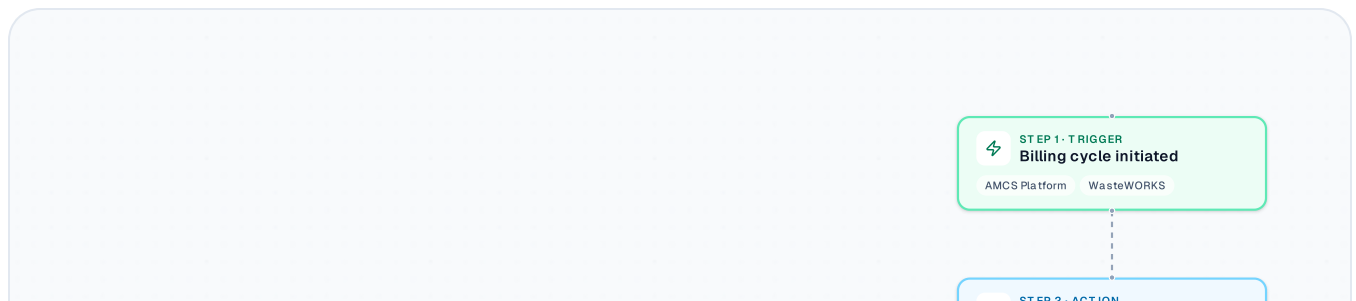


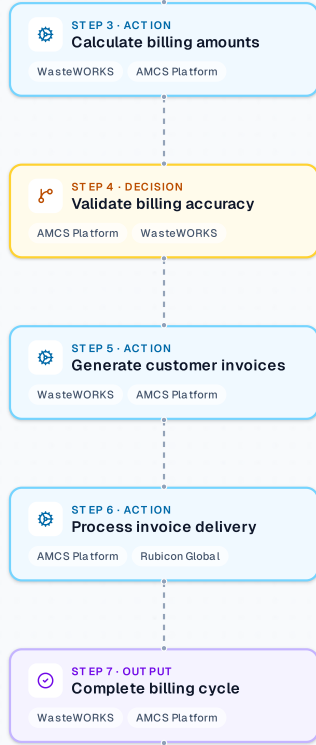
WORKFLOW TRIGGER

Monthly billing cycle begins or service completion data is received from collection routes.

Visual Flow

Each node represents an automated step. Connections show how data and decisions move through the workflow.





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Step-by-Step Breakdown

Detailed explanation of each automated stage in the workflow.

1

⚡ TRIGGER

Billing cycle initiated

Monthly billing period starts or real-time service completion triggers invoice generation. System pulls customer account data and service records for processing.

2

 ACTION

Collect service data

Aggregates waste collection data including pickup frequency, container types, tonnage, and special services from route management systems.

Validates data completeness and accuracy.

RouteOptix

Fleetmatics

AMCS Platform

3

 ACTION

Calculate billing amounts

Applies customer-specific pricing rules, service rates, fuel surcharges, and taxes to generate total charges. Processes any credits, adjustments, or penalty fees.

WasteWORKS

AMCS Platform

4

 DECISION

Validate billing accuracy

Checks for billing anomalies, unusual charges, or missing service data. Routes flagged accounts to manual review while processing clean invoices automatically.

AMCS Platform

WasteWORKS

5

 ACTION

Generate customer invoices

AI Business OS

Creates formatted invoices with service details, itemized charges, and payment terms. Prepares invoices for electronic delivery or printing based on customer preferences.

WasteWORKS

AMCS Platform

6

 ACTION

Process invoice delivery

Sends invoices via email, customer portal, or postal mail according to customer communication preferences. Updates customer records with billing status and delivery confirmation.

AMCS Platform

Rubicon Global

7

 OUTPUT

Complete billing cycle

Finalizes billing process with delivered invoices and updated account receivables. Generates billing reports and sets up automated payment reminders for outstanding balances.

WasteWORKS

AMCS Platform



Outputs

- Generated customer invoices

AI Business OS

- Updated accounts receivable records
- Billing cycle completion report
- Payment reminder schedule



Key Metrics

- Invoice processing time
- Billing accuracy rate
- Payment collection rate



Tools & Integrations

- AMCS Platform
- WasteWORKS
- RouteOptix
- Fleetmatics
- Rubicon Global

AI Business OS

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